

EMS rising star NBS collects Service Excellence Awards trio at Apex 2010



Santa Clara, California based EMS provider NBS recently enjoyed a highly successful Apex exhibition. Not only did the leading contract manufacturer generate widespread interest in its ‘EMS, Evolved’ concept, but it also collected three Service Excellence Awards during the show.

Presented to NBS in the categories of Value, Quality and Technology, the prestigious awards program is sponsored by Circuits Assembly Magazine. Set-up to recognize companies who receive the highest customer service ratings, the award saw NBS ranked in relation to five key areas of support, spanning dependability/timely delivery, manufacturing quality, responsiveness to requests and changes, technology, and value. An important vote of confidence from NBS’ customer base, the unprecedented award trio was testament to the company’s commitment to evolving EMS through the combination of exceptional performance and continual innovation.

Commenting on the award wins, NBS President and CEO Michael Maslana explains: “Service excellence is at the heart of everything we do here at NBS, and it’s enabled us to build a large diverse customer base who appreciate our wide range of engineering services and the consistent high quality work product we provide. I was

extremely pleased to be able to showcase these capabilities at Apex and was delighted to receive three awards in the bargain! The Service Excellence Awards are particularly special for us, since they are tabulated from rankings and comments provided by our customers, our ultimate judges. We're extremely proud to have nurtured and earned this level of satisfaction from our client base and I intend to challenge our entire team to continue raising the bar."

NBS also used the Apex exhibition to share with visitors the company's history, its vast capabilities and plans for the future. NBS evolved into a full service contract manufacturer in 2004, which today includes both NPI and high volume PCBA offerings at their Santa Clara headquarters. NBS has continued expanding their scope of services to include advanced supply chain management, box build, systems integration and logistics. Test capabilities at the firm now include advanced AOI, automatic 2D and 3D X-ray, ICT, FCT, BIT and flying probe technologies. NBS also offers test program development, boundary scan development and test, fixture design and manufacturing and a range of diagnostic and rework services.

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About NBS

NBS (<http://www.nbscorp.com>) is a fully integrated EMS provider headquartered in Northern California. NBS provides end-to-end solutions that include leading-edge services in design engineering, manufacturing engineering, NPI, production, supply chain and logistics, test, box build and systems integration. The company services technology businesses throughout the world and has facilities in Santa Clara, Calif; Santa Barbara, Calif.; Nashua, N.H.; and Jakarta, Indonesia.

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